

SWITCH FROM FLAT RATE TO METERED WATER

Flat Rate is charged when homeowners do not have a water meter installed to measure actual water usage. Many homeowners may very well be paying more than necessary by being on a flat rate service, which is equivalent to a household using 39,400 gallons of water for a six-month billing cycle. The average two-person household consumes 22,400 gallons semi-annually.

In the fall of 2016, the Claremont City Council approved a 17.5% increase per year for flat rate water customers. The semi-annual bill for water only will be charged as follows:

| 2016 | 2017 | 2018 | 2019 | 2020 | 2021 |
|----------|----------|----------|----------|----------|----------|
| \$201.00 | \$236.20 | \$277.50 | \$326.10 | \$383.20 | \$450.30 |

Meters may be installed inside or outside of the home. The homeowner is responsible to have the plumbing modified or a meter pit installed.

The City provides at NOT COST to each residence:

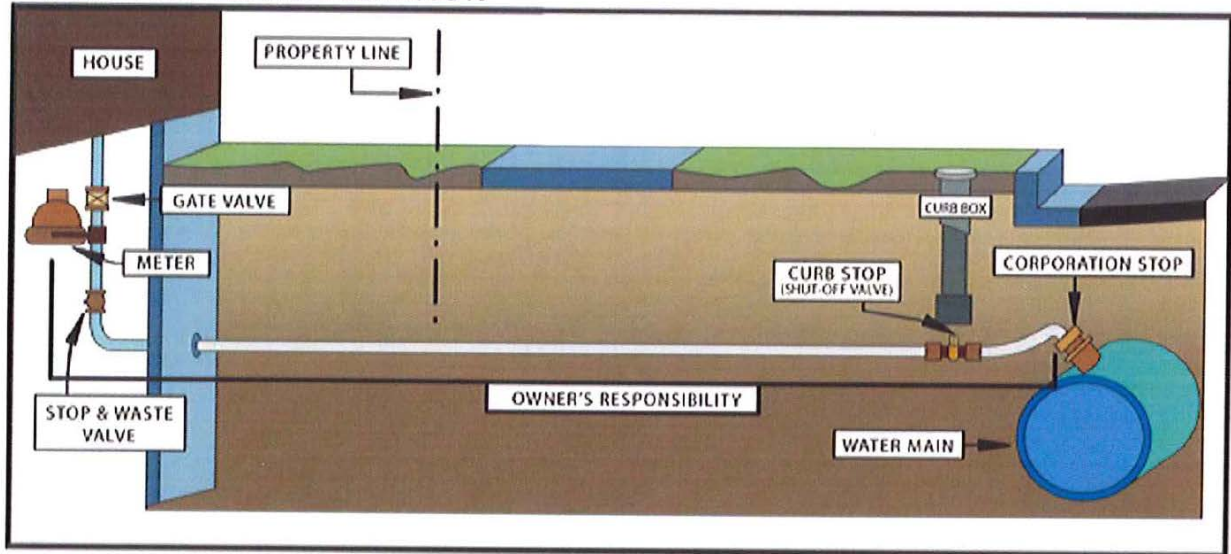
- One 5/8" Meter
- One Korner Horn (installs from your plumbing to the meter)
- One 3/4" Check Valve and Pack Joints as needed

The Korner Horn and Check Valve must be installed by you or your plumber. The meter must be installed by a qualified employee of the City of Claremont Water Department. The homeowner or representative must be present when we install the meter.

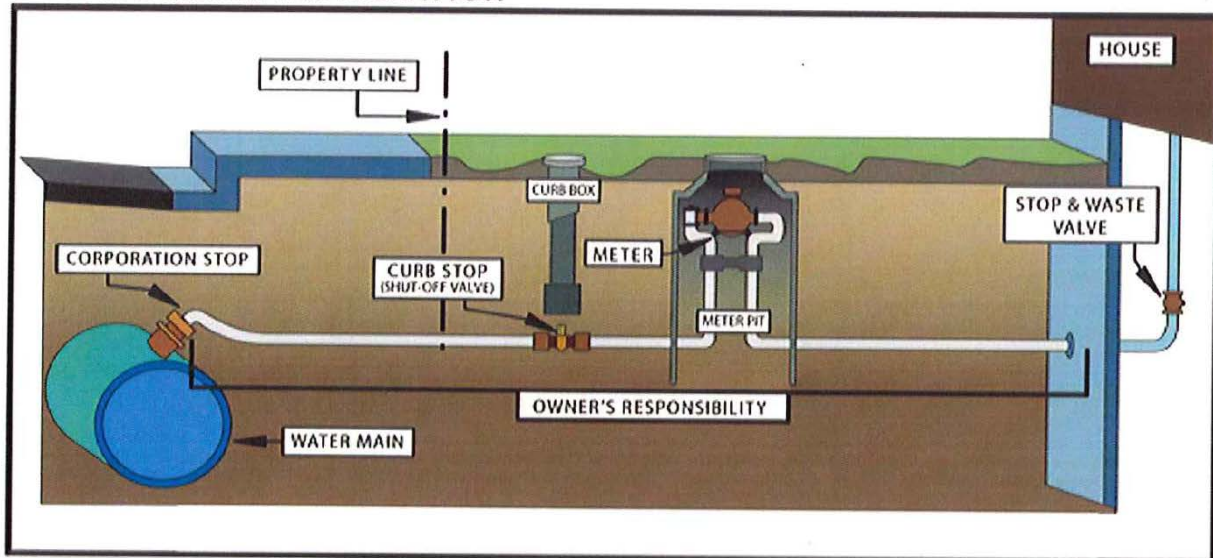
Continue for:

- Diagrams for Inside and Outside Meter Installation
- Frequently Asked Questions
- List of local contractors and plumbers

INSIDE METER INSTALLATION



OUTSIDE METER INSTALLATION



Frequently asked questions

- **Will the city Water Department do this work?**

No. The city does not do any plumbing work or digging on private property.

- **How do I switch to the metered service?**

A homeowner, contractor or plumber can install the meter horn on the water service line

- **Is there any cost to shut off and turn on the water so a meter can be installed?**

The Water Department is waiving the cost of turning the curb stop off and on if the work can be completed during regular business hours. The Water Department will turn on the water after we install the meter.

- **Do I need a permit to do this work?**

The building code requires that you get a permit for this work from the building department. 603-542-7008

If you need to dig in the city Right of way you will need an excavation permit from the Public Works Department. 603-542-7020

- **How much will it cost?**

If there is room to install the water meter inside a heated area, it is just the cost of the plumber installing the meter horn – estimate of \$200-\$300. If the pipes are old or weak, it will take more time and money.

If there is NOT room inside the home, you may have access under your home with heat tape or an insulated box to keep it from freezing. Reading is done remotely so we should not need to get to it for 20 years. A plumber, homeowner or handyman can do the work as it is outside the building.

- **How will my Water Bills Change?**

If you are an average user you will pay less with a meter. You will be billed for what you use.

continued

- **Is there any maintenance for the meter?**

If the project is done properly it should be care free for 20 years. Meters do wear out and do need to be changed by the Water Department.

- **Why does the City want this work done?**

In order to do a water audit for loss, or leak detection, we need to accurately measure the water used. The water going into the distribution system is metered and compared to what is measured coming out of the system. We need this information to optimize our efficiency.

.....

The City of Claremont does not issue recommendations for local Excavating Contractors or Plumbers. Please refer to the yellow pages or local advertisements.